

HOW ARE HEALTH INSURANCE COSTS REIMBURSED?

1. Pay for the costs of the medical care you have received.
2. Register the claim for damage and we will refund your reimbursable share of costs.

It is easy to register a claim for damage – fill in the claim form on the self-service website www.savasld.lt or on www.ld.lt within 30 calendar days.

Important. Please attach the relevant documents to your application, either scanned or photographed, such as a receipt for the costs you have incurred, an invoice, a copy of a doctor's consultation note or extract, or any other documents relating to the insured event. These documents must be kept for one year.

If you do not have the possibility to attach the documents in electronic format, you can send them by post, together with the completed application form (available at www.ld.lt), to J. Basanaviciaus St. 10, LT-01118, Vilnius.

After assessing the request and the documents received, we will reimburse the costs incurred within 15 calendar days of receiving all the necessary documents.

If you have any questions, please contact your insurance representative.

