

HOW ARE HEALTH INSURANCE COSTS REIMBURSED FOR PRIVATE CLIENTS?

1. Pay the costs of the medical care you have received.
2. Fill out the claim form and we will refund your reimbursable share of costs.

It is easy to register a claim for damage – fill in the claim form within 30 calendar days. It can be done quickly and comfortably via „Lietuvos draudimas“ mobile app which can be downloaded [here](#). Claim request form can also be submitted in the self-service portal www.savasld.lt or on the website www.ld.lt.

Important. Please attach the relevant documents to your application, either scanned or photographed, such as a receipt for the costs you have incurred, an invoice, a copy of a doctor's consultation note or extract, or any other documents relating to the insured event. These documents must be kept for one year.

After assessing the request and the documents received, we will reimburse the costs incurred within 15 calendar days of receiving all the necessary documents.

If you have any questions, please contact your insurance representative or call us 1828.

